



Viedoc subprocessors - China instance

Version date 2021-11-24

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Document History

Version	Author	Date	Change
1	Jens Pettersson	2018-05-25	Initial version
2	Jens Pettersson	2019-03-29	More information added on each subprocessor
3	Jens Pettersson	2019-03-29	Changes anticipated effective for 2019-09-29: <ul style="list-style-type: none">• Added AWS
4	Jens Pettersson	2021-11-24	Added contact

Viedoc Subprocessor List

This list identifies the subprocessors authorized to process customer data (including personal data contained therein). Any such subprocessor will be permitted to process Customer Data only to deliver the services Viedoc Technologies AB has retained them to provide, and they are prohibited from using Customer Data for any other purpose. Technology platform providers for the China instance of Viedoc:

Subcontractor	Data location	Function(s) Performed	ISO 27001	Supplemental measures	Data exposed to vendor	Retention period	Explicit DPA	Contact
Microsoft Azure China operated by Shanghai Blue Cloud Technology Co., Ltd. ("21Vianet")	CN: 上海市 (Shanghai) CN: 北京市 (Beijing)	Primary Infrastructure services Backup Infrastructure services	Yes	Encryption-at-rest, Encryption-in-transit, MFA	None due to supplemental encryption	Managed by Viedoc	No, part of contract	Link , 21ViaNet, 12-13F, Building 6, No.6, Jiuxianqiao Road, Beijing Electronics Zone, Chaoyang District, Beijing, P.R. China, 100015
AliYun	CN: 呼和浩特市 (Hohhot) CN: 杭州市 (Hangzhou)	Backup storage Email & SMS delivery	Yes	Encryption-at-rest, Encryption-in-transit, MFA	Email address, phone number & message contents	Managed by Viedoc for backup storage, 30 days for email & SMS	No, part of contract	Link
Amazon Web Services (AWS) operated by Ningxia Western Cloud Data Technology Co., Ltd. ("NWCD")	CN: 宁夏 (Ningxia)	Backup storage	Yes	Encryption-at-rest, Encryption-in-transit, MFA	None due to supplemental encryption	Managed by Viedoc	No, part of contract	Link , Ningxia Western Cloud Data Technology Co., Ltd., Room 201, Building A, Zhongguancun Park, Zhongwei Campus of Ningxia University, Shapotou District, Zhongwei City, P.R. China, 755000

